



Supervisory & Management SKILLS

Description:

Participants will improve their skills in leadership, management and supervision of staff. Participants will learn skills to enhance their ability to build a collaborative team culture with their staff and on job sites.

Audience:

The course is designed for construction owners, managers, estimators, and supervisors.

The course includes:

16 hours of lessons with instructor plus an online portion involving research, reading and answering questions (7-8 hours).

Education credits:

The course is eligible for 5 CCA Gold Seal education credits and 15 BC Housing CPD credits upon completion.

The instructors:

Mark Waters, GSC

Tim Williams, MBA, GSC

Go to bgcpartners.ca/our-team for instructor bios.

At the end of the course participants will be able to:

- Understand the differences between leadership, management and supervision
- Identify different leadership styles and approaches
- Apply different leadership styles to deal with various situations
- Be familiar with various motivational approaches - Mazlow, Herzberg, MARS
- Understand how to enhance individual and group performance and engagement
- Understand different personality styles and how to communicate appropriately
- Effectively manage time
- Understand stress and how to manage it at work
- Have knowledge of substance abuse, recognition and prevention
- Conduct a successful toolbox talk
- Appropriately discipline and/or terminate staff
- Apply various negotiating skills
- Deal with difficult people, conflict and confrontation
- Use collaborative decision making skills
- Understand a systems approach to management of construction companies



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